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To All ILSCO Customers:

ILSCO has been monitoring the Coronavirus COVID-19 issue with special care on our supply chain. At this point, all of our major suppliers are operating as normal, our North American manufacturing facilities are operating as normal, and our regional distribution centers are all fully staffed and shipping product. As of now, we do not anticipate any disruptions to our abilities to supply product.

Of course, this is a very fluid situation, and may be subject to changes as a result of any additional restrictions mandated by national, state, and local governmental agencies.

We have already taken the following precautions to protect our team members and customers:

- 1) Our teams are working hard to maintain a clean, safe, and sanitary environment according to the guidelines for cleanliness set in place by the CDC.
- 2) Our production team and office staff are increasing the frequency of hand washing.
- 3) To support social distancing efforts, we have eliminated unnecessary travel, allowed some of our office staff to work from home, eliminated face-to-face meetings, and staggered employee breaks to minimize congregating in common areas.

We will continue to diligently monitor the situation and take the appropriate steps necessary to ensure everyone's safety while providing our customers with the products and services they need. We appreciate your understanding and support in these trying times and encourage you to reach out to us directly if you have any questions regarding our response. Thank you for your support of ILSCO.

Very best regards,

Andrew Quinn
President and CEO